

Discharge Policy

Synergy Advanced Healthcare LLC reserves the right to discharge you from the practice for the following reasons:

- Non-compliance with taking medication(s) as prescribed.
- Non-compliance with attending scheduled appointments.
 - 2 No-Shows or Late Cancellations in any rolling 2-month period.
 - 3 No-Shows or Late Cancellations in any rolling 3-month period.
- Non-compliance with provider care instructions, including attending referred specialist appointments.
- Failure to treat the staff, providers, or other patients with respect in the office or via telephone/text/email will result in immediate discharge from the practice.
- Failure to pay co-payments/co-insurance at the time of service or any outstanding responsible party balance on your account may result in your discharge from the practice and your debt transferred to a collection agency.
- Physical or verbal abuse/threats will result in immediate discharge from the practice and legal action.