

Medication Refill Policy

- All medication refill requests must allow for two business days to be processed.
- Per practice policy, prescriptions are filled from "appointment to appointment."
Therefore, if a patient misses a scheduled appointment, there is no guarantee that your provider will prescribe outside of an office visit.
- Synergy Advanced Healthcare LLC will process early Medication refill requests on the appropriate due date.
- Medication refill requests must be sent directly to the office for processing.
- Synergy Advanced Healthcare LLC will not acknowledge medication refill requests sent by your pharmacy.