

Appointment Cancellation/No Show Late Arrival Policy:

Any established patient who fails to show or cancels/reschedules an appointment and has not contacted our office with at least 1 business day's notice will be considered a No Show.

Late arrival to any appointment, including telemedicine, may result in rescheduling.

Any established patient who fails to show or cancels/reschedules an appointment and has not contacted our office with at least 2 business days' notice will be considered Late Cancellation.

Any new patient who fails to show up for their initial visit may not be rescheduled.

As a courtesy, appointment reminders are sent via automated text and or email depending on your communication preferences. A call or text will be attempted at least 2 business days prior to your scheduled appointment if the appointment is still not confirmed.

Any appointment not confirmed within 2 business days of the scheduled appointment is subject to cancellation.

We understand there may be times when an unforeseen emergency occurs, and you may not be able to keep your scheduled appointment. If you should experience extenuating circumstances, please contact us as soon as possible.

You may contact us during the following time by phone or text:

Monday through Friday between the hours of 9:00 am and 6:00 pm.

After hours, you may leave a voicemail message or send a message via text.